

Phases of Crisis Management

Awareness

- ▲ Monitoring and Assessing what COULD happen...
- ▲ Threats, hazards, vulnerabilities

Preparation

- ▲ Activities performed to “GET READY”

Mitigation

- ▲ Activities to reduce or eliminate the disruption

Response

- ▲ Activities performed during or just after the disruption

Recovery

- ▲ Activities to return the organization to “normal”
- ▲ Debriefing & post-incident analysis